Thank you for agreeing to participate in this survey.

Edith Garland Dupré Library wants to continually enhance our services. Your answers will provide information that will allow the Library to better meet your needs.

1. Please select the category that best describes your role in relation to UL.
   ______ Student
   ______ Alumni/Friend of the Library
   ______ Faculty
   ______ Staff
   ______ Administrator

2. What is your college affiliation? (list your department or major)

3. How often do you visit the library?
   ______ Frequently (3 or more times a week)
   ______ Occasionally (5 to 9 times a semester)
   ______ Seldom (4 or less times a year)
   ______ Never (please respond to question 4)

4. What was the reason for your visit to the library? (Please check all that apply)
   ______ Research
   ______ Study Spaces
   ______ Class Instruction
   ______ Reference Help
   ______ Book or magazine
   ______ Electronic resource
   ______ Group Study
   ______ Required study hall
   ______ Study Alone
   ______ Personal/Recreational
   ______ Use computers in the library
   ______ Use printers/photocopiers in the library
   ______ Gaines Center
   ______ Cajun Creole Music Collection
   ______ Government documents
   ______ Special Collections/Archives
   ______ Writing Center
   ______ Mentoring Matters (tutoring)

5. If you answered “Never” to question 2, please explain your reason for not visiting the library.

6. Are you aware that the library provides one-on-one assistance through: (Please check Yes or No for each option)
   ______ Face-to-Face at the Reference Desk
   ______ Email
   ______ Chat
   ______ Text Messaging
   ______ Telephone
7. How often do you utilize the library’s electronic resources:
   ______ Frequently (3 or more times a week)
   ______ Occasionally (5 to 9 times a semester)
   ______ Seldom (4 or less times a year)
   ______ Never

8. How do you find out about current and new Dupré library news, exhibits, services, and additions to the collection? (Please check all that apply)
   ______ Dupré Library personnel
   ______ Colleagues or classmates at UL Lafayette
   ______ My department’s library liaison
   ______ My instructor
   ______ The library’s “News & Events” section on the Library’s Web site
   ______ Social Media
   ______ Campus publications
   ______ Other ____________________________
   ______ I don’t keep up with what is happening in the library

9. Please indicate your level of agreement with the following statements regarding Edith Garland Dupré Library and your research.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>N/A</th>
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<tbody>
<tr>
<td>I am satisfied with the overall quality of services received.</td>
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<td>I use library web pages and Libguides to find useful information and resources.</td>
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<td>When a librarian helps me do research, I am able to locate the information I need</td>
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<td>I find information, books, &amp; articles I need when I visit the library.</td>
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<td>Using the library contributes to my overall college success</td>
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</table>

10. What suggestions do you have for improving library services, resources, and spaces?

If you would like to offer additional comments, please email Blair Stapleton at blair.stapleton@louisiana.edu. Thank you for helping Edith Garland Dupré Library enhance our services. Your answers are invaluable in allowing us to continually aiming to improve our services to meet your needs.