

Edith Garland Dupré Library COVID-19 Response Survey

Fall 2020

Thank you for agreeing to participate in this survey.

Edith Garland Dupré Library wants to continually enhance its spaces and services. Your responses will provide information that will allow the Library to better meet your needs.

1. Please select the category that best describes your role in relation to the University.
2. How satisfied are you with Dupré Library's immediate response to COVID-19?
3. Did you utilize the following virtual services provided by library staff during closure between mid-March and mid-August 2020?: (Please check all that apply)
 - Virtual chat
 - Electronic databases
 - Virtual instruction
 - Virtual Special Collections services
4. If you utilized the services listed in question 3, how satisfied are you with virtual services that were provided by the library?
5. Did you utilize the library's curbside pickup service?
 - Interlibrary Loan Materials
 - Library-owned Materials
6. If you used the curbside pickup service for materials, how satisfied were you with this service?
7. Is there a resource or service that the library did not provide that would have been helpful to you during this time?
8. Have you visited the library since it reopened in August?
9. If Yes, how satisfied are you with the library's work to create spaces that meet the guidelines for spacing, entrances, exits, etc. provided by the CDC and the University?
10. What could we do to make your experience in the library building or virtual services better?